

Season Pass 2018

Terms and Conditions

In purchasing a Season Pass from Muddy Boots Fife, you are agreeing to the following terms and conditions:

Purchase

1. A Pass issued by Muddy Boots Fife is available to any child aged from 1 years up to 13 years old.
2. Upon purchasing a Season Pass, an information form must be completed by the parent or guardian of the child receiving the pass. A copy of this form can be downloaded from the Muddy Boots website, or collected from the shop.
3. Once completed, this form should be returned to the shop, along with a passport-sized photo of the child receiving the Pass. Where duplicate Passes are required, extra photos should be provided.
4. If purchased before April 2018, the Pass will become valid on April 2018. If purchased after April 2018, the Pass becomes valid from the date of payment.
5. The Pass will expire on 30th December 2018.
6. A Pass will be issued for each child. Please allow 14 days from the date of providing a photo for the Pass to be ready for collection.
7. By providing your email address, you are agreeing to us contacting you about news and upcoming events.

Price

8. The price of a Season Pass for 3-13 years shall be £45.00 per child, and £40.00 for any subsequent child.
9. The price of a Season Pass for 1-2 years shall be £16.00
10. The price of a Childminder Pass shall be £100.
11. Any duplicate Passes will incur a charge of £2 per Pass. Similarly, there will be a £2 charge to replace a lost Pass.

Refunds

12. Any Pass issued by Muddy Boots Fife is non-refundable and non-transferable. The Pass is only valid for the child it is issued to.

Usage

13. The Pass must be shown at the till upon arrival on each visit. Shop staff will issue a play band to a Pass holder and stamp any accompanying adults.
14. ***The Pass holder is entitled to have up to 4 adults accompanying them. Adults who have brought children with them who are not Pass holders cannot be included in a Pass holder's 4 adults' entitlement. Any such adults will have to pay the standard entry fee, for both themselves and their children, applicable at that time.***
15. Any Pass issued by Muddy Boots Fife entitles the bearer to access all play included in the standard day entry, as may vary from time to time.
16. Zorbing, the motorised tractors and pig racing are all optional activities, which must be paid for separately on each occasion.
17. Any Pass holder under the age of 5 years old must not use the grass sledging, due to insurance requirements.

18. Muddy Boots Fife reserves the right to add new facilities or to change or remove existing facilities and determine whether or not they are to be included in the standard day entry, or whether they are to be considered optional extra activities.
19. Muddy Boots Fife may close the play area for up to 2 weeks per year for the purpose of carrying out maintenance. Any such maintenance will be publicised both in the shop and on social media. Note that these 2 weeks need not necessarily be consecutive.

Birthday Parties

20. A Pass holder is entitled to 10% discount on a party booked with Muddy Boots Fife. This discount extends to the base cost of the party, which includes the chosen activity and food option, as may vary from time to time.
21. This discount does not apply to party bags, where these have been ordered.
22. This discount cannot be used in conjunction with any other offer.

Childminder Pass

23. The conditions in this section apply only to purchasers of the Childminder Pass.
24. A Childminder Pass can only be purchased in the shop, not online.
25. The Childminder Pass is issued to an adult instead of to a Child. The Childminder Pass can only be used by the adult it has been issued to. It allows the bearer to bring up to 4 children on any one visit.
26. The Childminder Pass can only be issued to a registered Childminder. Anyone wishing to purchase this Pass must provide evidence that they are a registered Childminder when completing their purchase.
27. The Childminder must provide a passport-sized photograph of themselves so that a photo card Pass may be issued.